# INFORMATION MANAGEMENT

## **Keeping Your Zoom Meetings Secure**

As more staff use Zoom to communicate internally and with the public, we want to offer up these tips to ensure everyone joining an event does so with good intentions. Like most other public forums, it's possible to have a person (who may or may not be invited) disrupt an event.

### Reminders when using Zoom to host public events:

- When you share your meeting link on a website, social media or other public forums, that makes your event extremely public. ANYONE with the link can join your meeting.
- Avoid using your <u>Personal Meeting ID</u> (PMI) to host public events. Your PMI is basically one
  continuous meeting and you don't want someone crashing your personal virtual space after the
  meeting is over. <u>Learn about meeting IDs</u> and how to generate a random meeting ID (<u>at the 0:27</u>
  mark) in this <u>video tutorial</u>.
- Familiarize yourself with Zoom's settings and features so you understand how to protect your
  virtual space when you need to. For example, the <u>Waiting Room</u> is an unbelievably helpful
  feature for the hosts to control who comes and goes. (More on that below.)

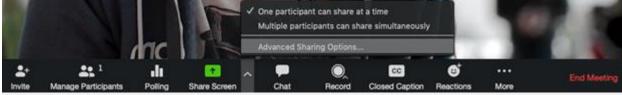
Read on for a list of Zoom features that can help you safely share your Zoom virtual meeting space without unwanted interruptions.

### Manage screen sharing

Don't give up control of your screen.

You *do not* want random people in your public event taking control of the screen and sharing unwanted content with the group. You can restrict this — before the meeting and during the meeting in the host control bar — so that you're the only one who can screen-share.

To <u>prevent participants from screen sharing</u> during a call, using the host controls at the bottom, click the arrow next to Share Screen and then Advanced Sharing Options.



Under "Who can share?" choose "Only Host" and close the window. You can also lock the Screen Share by default for all your meetings in your web settings.

Screen sharing	
Allow host and participants to share their screen or content during meetings	
Who can share?	
Host Only     All Participants	
Who can start sharing when someone else is sharing?	
O Host Only All Participants	

### Manage your participants

Following are some of the other great features to help secure your Zoom event and host with confidence:

• Allow only signed-in users to join: If someone tries to join your event and isn't logged into Zoom with the email they were invited through, they will receive this message:



This is useful if you want to control your guest list and invite only those you want at your event — other employees or colleagues, for example.

- Lock the meeting: It's always smart to lock your front door, even when you're inside the house.
   When you lock a Zoom Meeting that has already started, no new participants can join, even if they have the meeting ID and password (if you have required one). In the meeting, click Participants at the bottom of your Zoom window. In the Participants pop-up, click the button that says Lock Meeting.
- <u>Set up your own two-factor authentication:</u> You don't have to share the actual meeting link! Generate a random Meeting ID when scheduling your event and require a password to join. Then you can share that Meeting ID but only send the password to join via direct message.
- <u>Remove unwanted or disruptive participants:</u> From that Participants menu, you can mouse over
  a participant's name, and several options will appear, including Remove. Click that to kick
  someone out of the meeting.
- Allow removed participants to rejoin: When you do remove someone, they can't rejoin the meeting. But you can toggle your settings to allow removed participants to rejoin, in case you boot the wrong person.
- <u>Put 'em on hold:</u> You can put everyone else on hold, and the attendees' video and audio connections will be disabled momentarily. Click on someone's video thumbnail and select Start Attendee On Hold to activate this feature. Click Take Off Hold in the Participants list when you're ready to have them back.
- <u>Disable video:</u> Hosts can turn someone's video off. This will allow hosts to block unwanted, distracting, or inappropriate gestures on video or for that time your friend's inside pocket is the star of the show.

- <u>Mute participants:</u> Hosts can mute/unmute individual participants or all of them at once. Hosts can block unwanted, distracting, or inappropriate noise from other participants. You can also enable Mute Upon Entry in your settings to keep the clamor at bay in large meetings.
- <u>Turn off file transfer:</u> In-meeting file transfer allows people to share files through the in-meeting chat. Toggle this off to keep the chat from getting bombarded with unsolicited pics, GIFs, memes, and other content.
- <u>Turn off annotation:</u> You and your attendees can doodle and mark up content together using annotations during screen share. You can disable the annotation feature in your Zoom settings to prevent people from writing all over the screens.
- <u>Disable private chat:</u> Zoom has in-meeting chat for everyone or participants can message each
  other privately. Restrict participants' ability to chat amongst one another while your event is
  going on and cut back on distractions. This is really to prevent anyone from getting unwanted
  messages during the meeting.

### **Try the Waiting Room**

One of the best ways to use Zoom for public events is to enable the <u>Waiting Room</u> feature. Just like it sounds, the Waiting Room is a virtual staging area that stops your guests from joining until you're ready for them. It's almost like the velvet rope outside a nightclub, with you as the bouncer carefully monitoring who gets let in.

Meeting hosts can customize Waiting Room settings for additional control, and you can even <u>personalize</u> <u>the message</u> people see when they hit the Waiting Room so they know they're in the right spot. This message is really a great spot to post any rules/guidelines for your event, like who it's intended for.

# Customize the waiting room UI Meeting ID: 888-888-888 Hey! One sec. The meeting host will let you in soon... Zoom {Your Meeting Topic} Thanks for coming! This happy hour is for current university students only.

The <u>Waiting Room</u> is really a great way to screen who's trying to enter your event and keep unwanted guests out.

Zoom is a great way to stay connected right now, these tips will help you continue to host meetings and events securely!

Please call the Support Line x2222 if you have any questions.