

APCD's Regulatory Communications

- Required Public Notices (by either federal or local regulation) of Public Comment Periods and/or Public Hearings
 - Title V permits
 - Enforcement actions
 - Regulation revisions
 - Meetings of the Air Pollution Control Board or their Committees
 - Board agreements
- Additional Public Notices (per APCD Policy)
 - FEDOOP (synthetic minor) permits
 - Public Meetings

- Related Regulatory Communications
 - How to participate in public comment periods
 - What to expect in a Public Hearing/Meeting
- And many non-Regulatory Communications
 - Air Quality Alerts
 - Program updates and announcements
 - Trainings and workshops
 - Air Quality tips and news
 - Partner and community news



Our Goals

Immediate

- Social media strategy that matches our agency's communications goals.
 - Meet residents where they're at.
 - Simplify the message.
 - Encourage participation in the process but set expectations clearly and fairly.
- Increased transparency and easier access to our information.

Long-Term

- Show the public good faith in our messaging and build public trust. Less about traditional social stats.
- Grow our presence on a few different social media channels through both regulatory and less regulatory messaging.



Changes to Social Strategy

- Joined Facebook.
- Started intermittent posting of distilled information about certain regulatory processes.
- Creating graphics on "How to Get Involved" to accompany certain public notice posts.
 - Proposed Permits
 - Public Hearings
 - Board Meetings





Changes to Social Strategy



APCD Notice of Action on a Federally Enforceable District Origin Operating Permit (FEDOOP)

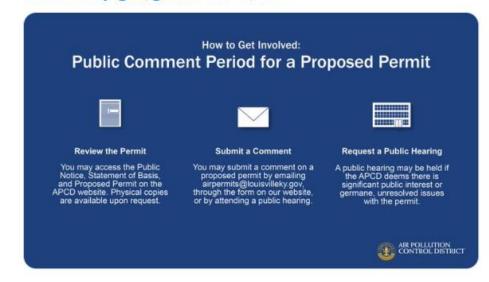
Inks.gd/2/bJtn3x

2:35 PM · Nov 19, 2021 · GovDelivery



Notice of Action on a Title V Operating Permit for Caldwell Tanks, Inc.

More info & related documents: louisvilleky.gov/government/air...





Changes to Social Strategy



What is an air pollution permit? It's a long and detailed document that helps make the APCD, the public, and regulated facilities make sure that all air pollution laws & regulations are followed \(\bigcap \)





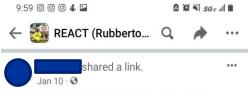
Community involvement is an important part of the air pollution permit process, but it can often be complicated. Here's a short look at the types of public comments that can contribute to a better permit.

#LocalGov #AirQuality #Louisville



10:07 AM · Mar 30, 2022 · Twitter Web App





!!PUBLIC MEETING TUESDAY (01/11/22)!!

The largerst emitter (in this country) of greenhouse gas HFC-23 is asking for a construction permit. The details are in the attached link.

THE IMPORTANCE OF THIS MEETING... is that there will be room for questions and dialogue. This is very different from a public hearing, where you'd only be able to make comment with no response.

THIS MEANS... If you have any questions about the application or permit, the information will more than likely be explained in a more easily digestable way. This will help with understanding possible impacts and inform any comment you might want to send to the regulatory agency. Comment is due by the 18th.



Early Results/Lessons

- Facebook makes it easy to share events/meetings/hearings, especially if you're a bit proactive.
- Engagement on public notice posts has gone up slightly, a little too early to be definitive.
- Expectations need to be clearly set, don't be unrealistic with what you tell the public they can do when involved.
- Public interest in regulatory actions is still fleeting and unpredictable.



Tonight at 6 p.m. the Air Pollution Control District is holding a public meeting on a proposed Title V construction permit for The Chemours Company FC, LLC. What to expect is in the graphic below.

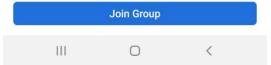
More information and link to join:

https://content.govdelivery.com/accounts /KYLOUISVILLE/bulletins/303f835?fbclid= IwAR0QIKu2mvW1LnKr3C08oGNyLu2c7IGR9H6K aSz-f4t0oZ0IXDxPFdSbcl8



Tonight at 6 p.m. the Air Pollution Control District is holding a public meeting on a proposed Title V construction permit for The Chemours... See more







Thank you! Questions?



Michelle King – michelle.king@louisvilleky.gov

Matthew Mudd – <u>matthew.mudd@louisvilleky.gov</u>

Twitter & Facebook - @LouAPCD

