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NACAA Performance Excellence Network

Jim Hodina, May 7, 2008



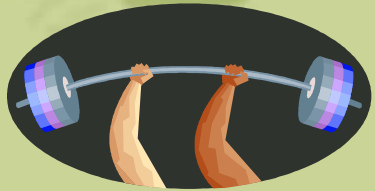
Network Charter

State and local clean air agency members collaborating to better share and develop resources that improve work processes and performance management systems





What Do We Need to Consider?



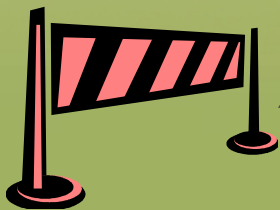
- Technical expertise
- Large amount of Resources
- Desire to improve



- Reduce operating costs
- More time for other work.
- Improved speed = better customer service
- Better quality work products

Performance Excellence Network

- High (increasing) workload
- Expertise on “Quality” strategies and techniques



- External pressures to improve
- Decreasing funding
- “Fear of Success”

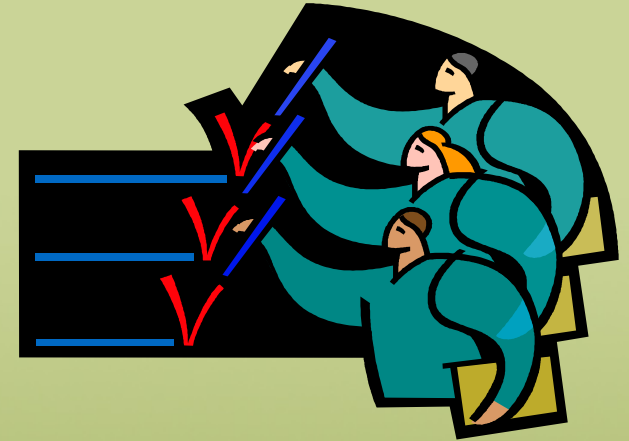


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Purpose – What We Can Do

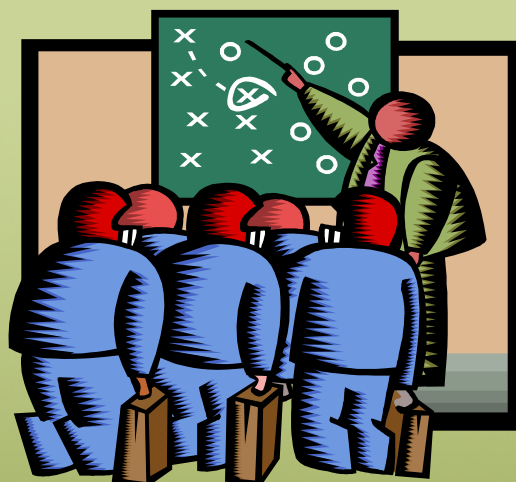
- Develop, share, and train, on process improvement approaches to improving work practices.
- Act as benchmarking / clearinghouse of common (best) practices.
- Collaborative development of program tools.
- Develop and promote the use of a performance measurement.





Plan - How We Can Accomplish These Objectives?

- Develop a network of Clean Air Agency Members
 - Self-Directed
 - New Internet Website
 - Listserver
- Meet
 - Conference Call
 - Conference or Seminar
- Build Knowledge Database
- Share & Use Knowledge Through Network





Opportunity Knocks

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